

# ENVIRONMENTAL POLICY STATEMENT 2017

This policy statement is valid until end of 2017.

Heathrow Express considers the protection of the environment a fundamental corporate social responsibility and a priority governing all its activities.

In all our activities, working practices and business relationships, we work towards continual improvement of the environmental management system to enhance environmental performance and to prevent, reduce and control pollution. We will ensure compliance with all environmental legislation, industry standards, codes or practice and other requirements that affect our business.

In support of those principles, we make the following commitments empowering all employees of the Business to act accordingly:

1. **Meet all the regulations, legislation and compliance obligations** that apply to our organisation and where possible exceed these standards.
2. **Implement technical and non-technical initiatives** in order to increase energy efficiency including a commitment to consider the purchase of energy efficient designs, products and services.
3. **Minimise waste, prevent pollution** and use natural resources in a rational and conservational manner, including the reduction, reuse and recycling of materials.
4. **Manage our buildings and sites in an environmentally sensitive manner** and ensure that an Environmental Emergency Plan is in place for all our sites.
5. **Set Environmental Objectives** and periodically review the Company's success in meeting them.
6. **Develop, implement and monitor Environmental and Energy Key Performance Indicators** to drive continual improvement.
7. **Communicate** our activities openly with interested parties.
8. **Minimise potential impacts** by working with our contractors to consider health, safety, security and the environment in the planning and execution of their work.
9. **Where necessary, call on expert advice and guidance** when determining the environmental risks associated with our activities and the control measures to be implemented to eliminate or reduce risks to a tolerable level.

This Environmental Policy is communicated to all staff and others working for and on behalf of Heathrow Express and is made publicly available for the interest of stakeholders.

This policy will be reviewed on an annual basis or, when changing circumstances dictate otherwise, to ensure alignment with the Company's Environmental Management System.

The Company's senior management are fully committed to implementing the above policy.



Fraser Brown, Business Lead  
January 2017



**Heathrow  
Express**  
The smarter way