

MANAGING DIRECTOR'S ENVIRONMENTAL STATEMENT

This policy statement is valid until end 2014

Heathrow Express considers the protection of the environment a fundamental corporate social responsibility and a priority governing all its activities.

In all our activities, working practices and business relationships, we work towards continual environmental improvement and the prevention, reduction and control of pollution. We will ensure compliance with all environmental legislation and other regulations that affect our business.

In support of those principles, we make the following commitments empowering all employees of the Business to act accordingly:

1. Meet all the regulations, legislation and other requirements that apply to our organisation and where possible exceed these standards.
2. Implement technical and non-technical initiatives in order to increase energy efficiency.
3. Minimise waste, prevent pollution and use natural resources in a rational and conservational manner, including the reduction, reuse and recycling of materials.
4. Manage our buildings and sites in an environmentally sensitive manner and ensure that an Environmental Emergency plan is in place for all our sites.
5. Set Environmental and Energy Management objectives and periodically review the Company's success in meeting them.
6. Develop, implement and monitor Environmental and Energy Key Performance Indicators to drive continual improvement.
7. Communicate our activities openly with interested parties.
8. Minimise potential impacts by working with our contractors to consider health, safety, security and the environment in the planning and execution of their work.
9. Where necessary, call on expert advice and guidance when determining the environmental risks associated with our activities and the control measures to be implemented to eliminate or reduce risks to a tolerable level.

This Environmental & Energy Policy is communicated to all staff and others working for and on behalf of Heathrow Express and is made publicly available for the interest of stakeholders.

This policy will be reviewed on an annual basis to ensure alignment with the Company's Environmental and Energy Management Systems.

The Company's senior management is fully committed to implementing the above policy.

Keith Greenfield, Managing Director
January 2014



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Express**
The smarter way